

About the job

Program Manager – Health Opportunities Pilot (HOP) Program

As part of NC Medicaid Transformation, the Federal Centers for Medicare & Medicaid Services approved a groundbreaking pilot program called Healthy Opportunities. Cape Fear Collective's (CFC) partner, Community Care of the Lower Cape Fear was selected by the North Carolina Department of Health and Human Services as one of three regions to pilot services related to housing, food, transportation, and interpersonal safety to directly impact the health outcomes and healthcare costs of Medicaid beneficiaries. CFC's role in this initiative is to support regional collaboration across each of the sectors and work closely with CCLCF's county leads and nonprofit partners to ensure proper implementation, coordination, collaboration, and shared learning across the network.

This is a rare opportunity to impact the health of thousands of people through an innovative pilot program that has the potential to transform healthcare reimbursement and how we address the social determinants of health and health equity.

Job Opportunities:

CFC is currently hiring four (4) program manager positions, one for each of the service sectors: housing, food, transportation, and interpersonal safety. These positions are currently grant funded for two years. CCLCF and CFC intend to apply for an additional two years of support, if available. Applicant must live in, or be willing to relocate to, New Hanover, Brunswick, Pender, Onslow, Bladen, or Columbus counties.

Essential Duties and Responsibilities:

- Support the implementation of the pilot initiative and onboarding of Human Service Organizations (HSO) / nonprofit organizations into the program.
- Serve as the champion for each service area and provide subject management expertise and support to HSO's, CCLCF, CFC and other major stakeholders.
- Build strong relationships with HSO partners across the region, support their implementation and operations, and provide guidance on sector specific programming, as needed.
- Develop sector specific collaborations across the region and regularly lead convenings of HSOs to support aligned action, shared best practices, and network efficiency.
- Work closely with Care Council Team Leads in each of the program's six counties and support county specific programming, as needed.
- Coordinate with CFC's data science team to support actionable analysis and analytics to support the initiative and conduct process improvement.
- Coordinate with CFC's investment and programs team to identify additional amplifying opportunities that support the overall objective of the initiative. This includes new data and impact investing opportunities.
- Support implementation and operation of NCCARE360 referral platform, as needed.
- Serve as a subject matter, resource and funding, and regional expert.
- Perform other job duties, as assigned.

General Qualifications:

- Bachelor's Degree **OR** equivalent experience in business administration, public health, health-related field, or another related field.

- Experience in project and/or program management, coalition and network building, nonprofit management and/or community development.
- Proven experience in health literacy and sensitivity to diversity of cultures, language barriers, and education levels.
- Experience communicating, accompanying, and supporting diverse populations.
- Comfortable presenting to large groups and public speaking.
- Ability to work independently, have an entrepreneurial mindset, and manage time effectively. Experience in a fast-paced, start-up environment is a plus.
- Experience with Medicaid beneficiaries and programs is preferred but not required.
- Experience with community development and nonprofit ecosystem building methodologies (collective impact, aligned action, etc.) preferred but not required.
- Valid driver's license, auto insurance, and reliable transportation.

Qualifications for Each Sector Area:

Housing Program Manager:

- Experience in or knowledge of housing navigation, home remediation, and affordable housing.
- Knowledge of supporting housing programs and/or models at the local, state and federal levels and existing nonprofit infrastructure.

Transportation Program Manager:

- Experience in or knowledge of programs that address the intersection of health and transportation.
- Knowledge of supporting transportation programs and/or at the local, state, and federal levels and existing nonprofit infrastructure.

Food Program Manager:

- Experience in food systems work, **evidence-based** nutrition programs, diabetes prevention programs, and healthy food distribution programs.
- Knowledge of supporting food security programs and/or models at the local, state, and federal levels and existing nonprofit infrastructure.

Interpersonal Safety Program Manager:

- Experience in social work, case management, mental health programming, community resiliency, etc.
- Experience in interpersonal and/or community violence intervention and support services.
- Knowledge of supporting programs and/or models at the local, state, and federal levels and existing nonprofit infrastructure.

The Cape Fear Collective is an Equal Opportunity Employer and provides equal employment opportunities to all applicants without regard to race, color, religion, gender, sexual orientation, gender orientation or expression.

Benefits:

- Health Insurance
- Dental Insurance
- Vision Insurance
- Life Insurance
- 401k
- Education and Professional Development Stipend
- Paid Time Off

- Travel Reimbursement
- Flexible Schedule

Please send your resume and cover letter to info@capefearcollective.org. In the subject line, please put the name of which sector program management position you're applying for: Housing Program Manager, Interpersonal Safety Program Manager, Food Program Manager, and Transportation Program Manager. If you feel you qualify for multiple sectors, please include all that apply in the subject line.

About Us:

Cape Fear Collective (CFC) drives towards equitable systemic change in Southeastern North Carolina by collaborating with community partners to leverage local assets, illuminate actionable insights, and catalyze innovative programming.

We accomplish this by:

- Collaborating with our community partners and leveraging innovative data science and analytics to generate clear, actionable, hyper-local insights aimed at exposing and programming against inequities.
- Rallying impact investors around these causes by using this same data to visualize specific opportunities for systemic change, and directing these financial resources where they can generate the greatest social return on investment.
- Committing to nurture and scale multi-organizational initiatives, in collaboration with leaders from across our community, to drive each project's success in combatting poverty, racism, poor health and education outcomes, and social-economic disparities affecting Southeastern North Carolina.